

Amber N Johnson

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Experience

Cardinal Solutions – Cincinnati, OH

Business Analyst Consultant Senior I, September 2011 – Present

Client – Kroger, Internet Pharmacy, Big Data/Analytics, Store Segmentation projects

- Lead the appropriate teams to elicit and manage requirements through both Waterfall and Agile development
- Collaborated with internal and external project team members assigned to the project both on and offshore
- Negotiated proposed solutions between business and technical team members
- Created text use cases and user stories detailing business and system process flows / data flows
- Acted as line of business proxy advocating for features and requirements
- Identified and analyzed risks associated with each requirement

Client – Fifth Third, Multiple Enterprise Integration projects

- Acted as liaison between line of business, operational support and information technology
- Develop a solid knowledge of the business line, including the business plan, products and processes
- Worked closely with the business sponsors, on and offshore developers and the testing team, to elicit requirements through facilitated meetings, interviews and observation
- Provided input into the creation of detailed project plans, work assignments and target dates

Client – Possible World Wide, CQ5 Web Content Management project

- Produced and implemented test plans specific for CQ environments
- Analyzed test output and identified discrepancies
- Investigated potential defects and discussed with developers
- Logged and reported defects during test execution phase

Western and Southern Financial Group – Cincinnati, OH

Business Analyst, New Business and Underwriting Department, April 2010 – September 2011

- Developed the project plan for the Electronic Frequently Asked Questions project of the Lafayette Life's Transition Team. This included scope planning, managing deliverables, and resource allocation
- Acted as Project Lead for Underwriting on Lafayette Life's Transition Team. Created roadmap, identifying timelines and setting target dates
- Analyzes ideas submitted through the New Business and Underwriting department and conducts
- Cost/Benefit analysis for "top-priority" ideas
- Reviews legislative bulletins, distributed by Compliance Department and summarizes the same for New Business and Underwriting Associates

Document System Specialist/Business Analyst, IS Department December 2008 – April 2010

- Provided work estimates and established target dates for Product Development projects, Compliance
- Gathered user and system requirements for an automated mailing application
- Worked on an Enterprise system conversion; compared documents to ensure conversion was completed correctly and manually converted incorrect documents

Education

The University of Toledo, Toledo, OH

Bachelor of Business Administration May 2008, Dual Major: Information Systems/Electronic Commerce

Organizations

Board Administrator, Give Back Cincinnati

- Supervised long-term financial position and strategic direction of organization.
- Collaborated with strategic plan governance lead to maintain governance procedures consistent with revised governance structure
- Partnered with leadership team to create repositories of historical information about our membership growth and events.
- Assisted in creation of quarterly report, track inventory keep record of meetings.

Vice President of Finance, Cincinnati International Institute of Business Analysis ('IIBA') Chapter

- Oversee the management of funds for duly authorized purposes of the Chapter
- File required tax documents to appropriate government authorities
- Produce budget status, annual reporting and balance statements

Skills

Proficient in Microsoft Office Suite, Google Products, Content Management Systems, Business Analysis, User Training and Documentation, Project Planning and Management, System Life Cycles, Agile/SCRUM and Waterfall development

Certifications and Recognitions

Professional Scrum Master I

Special Merit Incentive Program of New Business and Underwriting Department (Quarter 1, 2011)